BUFFALO™

Warranty Services

3YNBD, 3YKYD, 5YNBD, 5YKYD

Your data is critical to your business, which is why Buffalo is pleased to extend our warranty service options to support your needs. All TeraStation™ and select DriveStation™ products include Standard 3-year warranty service upon product purchase.

Select TeraStation and DriveStation products are eligible for Buffalo's 3-Year EXPRESS, 5-Year ENHANCED and KEEP YOUR DRIVE service options described below. Please refer to the included Eligibility Chart to determine which warranty service options are available for your product.

All 3-Year Express and 5-Year Enhanced warranty service options receive 24/7/365 North American-based phone support, providing users with fastest resolution.

3-YEAR SERVICE OPTIONS

STANDARD (included with product purchase)
- 3-year warranty term
- Ground shipping service included
- Next business day air service available*
- Cross-shipment service available*

EXPRESS ($149.99 - $399.99)
- 3-year warranty term
- Next business day air service included
- Cross-shipment service included
- Pre-paid return shipping label included
- Available for purchase at any time within the original 3-year warranty period

EXPRESS KEEP YOUR DRIVE ($349.99 - $999.99)
- All terms included in 3-Year EXPRESS warranty
- Hard drive replacement does not require the return of defective hard drive
- Must be purchased at point of sale with initial system

5-YEAR SERVICE OPTIONS

ENHANCED ($249.99 - $1,799.99)
- 5-year warranty term
- Next business day air service included
- Cross-shipment service included
- Pre-paid return shipping label included
- Available for purchase at any time within the original 3-year warranty period

ENHANCED KEEP YOUR DRIVE ($399.99 - $2,199.99)
- All terms included in 5-Year ENHANCED warranty
- Hard drive replacement does not require the return of defective hard drive
- Must be purchased at point of sale with initial system

*Additional charges may apply

For complete warranty details, please reference the full warranty statement online at www.BuffaloAmericas.com

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MODEL	3-YEAR			5-YEAR	
	Standard	*Express*	*Keep Your Drive*	*Enhanced*	*Keep Your Drive*
TeraStation 1200D	Included	-	-	-	-
TeraStation 1400D	Included	-	-	-	-
TeraStation 1400R	Included	-	-	-	-
TeraStation 3210DN	Included	3YNBD20	3YKYD40	5YNBD40	5YKYD40
TeraStation 3400D	Included	3YNBD20	3YKYD40	5YNBD40	5YKYD40
TeraStation 3410DN	Included	3YNBD20	3YKYD40	5YNBD40	5YKYD40
TeraStation 3400R	Included	3YNBD20	3YKYD30	5YNBD30	5YKYD30
TeraStation 3410RN	Included	3YNBD20	3YKYD30	5YNBD30	5YKYD30
TeraStation 5200DN & 5200DN NVR	Included	3YNBD20	3YKYD40	5YNBD40	5YKYD40
TeraStation 5210DN	Included	3YNBD20	3YKYD40	5YNBD40	5YKYD40
TeraStation 5400DN	Included	3YNBD20	3YKYD40	5YNBD40	5YKYD40
TeraStation 5410DN	Included	3YNBD20	3YKYD40	5YNBD40	5YKYD40
TeraStation 5400RN	Included	3YNBD20	3YKYD30	5YNBD30	5YKYD30
TeraStation 5410RN	Included	3YNBD20	3YKYD30	5YNBD30	5YKYD30
TeraStation 5400RH	Included	3YNBD20	3YKYD20	5YNBD20	5YKYD20
TeraStation 5600D	Included	3YNBD20	3YKYD20	5YNBD20	5YKYD20
TeraStation 5800D	Included	3YNBD20	3YKYD20	5YNBD20	5YKYD20
TeraStation 5810DN (4-drive)	Included	3YNBD20	3YKYD30	5YNBD30	5YKYD30
TeraStation 5810DN (8-drive)	Included	3YNBD20	3YKYD20	5YNBD20	5YKYD20
TeraStation WS5200D	Included	3YNBD20	3YKYD40	5YNBD40	5YKYD40
TeraStation WS5400D	Included	3YNBD20	3YKYD40	5YNBD40	5YKYD40
TeraStation WS5400R	Included	3YNBD20	3YKYD30	5YNBD30	5YKYD30
TeraStation WS5600D & WSH5610	Included	3YNBD20	3YKYD20	5YNBD20	5YKYD20
TeraStation 7120 TS-2RZS & TS-2RZH	Included	3YNBD10	3YKYD10	5YNBD10	5YKYD10
TeraStation 51210RH (4-drive)	Included	3YNBD20	3YKYD20	5YNBD20	5YKYD20
TeraStation 51210RH (12-drive)	Included	3YNBD10	3YKYD10	5YNBD10	5YKYD10
TeraStation StorageCraft Recovery Center	Included	3YNBD20	3YKYD20	5YNBD20	5YKYD20
DriveStation Ultra HD-HN	Included	3YNBD20	3YKYD20	5YNBD20	5YKYD20
DriveStation Ultra HD-DH	Included	3YNBD10	3YKYD10	5YNBD10	5YKYD10

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