

**WARRANTY SERVICE OPTIONS**

Your data is critical to your business, which is why Buffalo is pleased to extend our warranty service options to support your needs. All TeraStation[™] and select DriveStation[™] products include Standard 3-year warranty service upon product purchase.

Select TeraStation and DriveStation products are eligible for Buffalo's 3-Year NEXT BUSINESS DAY, 5-Year NEXT BUSINESS DAY, 3-Year KEEP YOUR DRIVE, and 5-Year KEEP YOUR DRIVE service options described below. Please refer to the included Eligibility Chart to determine which warranty service options are available for your product.

All warranty service options receive 24/7 North American-based phone support, providing users with fastest resolution.

NEXT BUSINESS DAY (NBD)

Next Business Day Warranty Services include Next Business Day air service, cross-shipment service, and pre-paid return shipping labels within the length of the warranty, and is available for purchase at any time within the original warranty period.

3-YEAR NEXT BUSINESS DAY (\$149.99 - \$399.99)

- ▶ 3-year warranty term
- ▶ Next business day air service included
- ▶ Cross-shipment service included
- ▶ Pre-paid return shipping label included
- ▶ Available for purchase at any time within the original 3-year warranty period

5-YEAR NEXT BUSINESS DAY (\$249.99 - \$1,799.99)

- ▶ 5-year warranty term
- ▶ Next business day air service included
- ▶ Cross-shipment service included
- ▶ Pre-paid return shipping label included
- ▶ Available for purchase at any time within the original 3-year warranty period

KEEP YOUR DRIVE (KYD)

Keep Your Drive Warranty Services include hard drive replacement that does not require the return of the defective hard drive, in addition to Next Business Day air service, cross-shipment service, and pre-paid return shipping labels. This service can only be purchased at the time of product purchase.

3-YEAR KEEP YOUR DRIVE (\$349.99 - \$999.99)

- ▶ All terms included in 3-Year NBD warranty
- ▶ Hard drive replacement does not require the return of defective hard drive
- ▶ Must be purchased at point of sale with initial system

5-YEAR KEEP YOUR DRIVE (\$399.99 - \$2,199.99)

- ▶ All terms included in 5-Year NBD warranty
- ▶ Hard drive replacement does not require the return of defective hard drive
- ▶ Must be purchased at point of sale with initial system

For complete warranty details, please reference the full warranty statement online at www.BuffaloAmericas.com

MODEL	STANDARD	NEXT BUSINESS DAY		KEEP YOUR DRIVE	
	3-YEAR	3-Year NBD	5-Year NBD	3-Year KYD	5-Year KYD
TeraStation 1200D	Included	-	-	-	-
TeraStation 1400D	Included	-	-	-	-
TeraStation 1400R	Included	-	-	-	-
TeraStation 3210DN	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation 3400D	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation 3410DN	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation 3400R	Included	3YNBD20	5YNBD30	3YKYD30	5YKYD30
TeraStation 3410RN	Included	3YNBD20	5YNBD30	3YKYD30	5YKYD30
TeraStation 5200DN & 5200DN NVR	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation 5210DN	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation 5400DN	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation 5410DN	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation 5400RN	Included	3YNBD20	5YNBD30	3YKYD30	5YKYD30
TeraStation 5410RN	Included	3YNBD20	5YNBD30	3YKYD30	5YKYD30
TeraStation 5400RH	Included	3YNBD20	5YNBD20	3YKYD20	5YKYD20
TeraStation 5600D	Included	3YNBD20	5YNBD20	3YKYD20	5YKYD20
TeraStation 5800D	Included	3YNBD20	5YNBD20	3YKYD20	5YKYD20
TeraStation 5810DN (4-drive)	Included	3YNBD20	5YNBD30	3YKYD30	5YKYD30
TeraStation 5810DN (8-drive)	Included	3YNBD20	5YNBD20	3YKYD20	5YKYD20
TeraStation WS5200D	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation WS5400D	Included	3YNBD20	5YNBD40	3YKYD40	5YKYD40
TeraStation WS5400R	Included	3YNBD20	5YNBD30	3YKYD30	5YKYD30
TeraStation WS5600D & WSH5610	Included	3YNBD20	5YNBD20	3YKYD20	5YKYD20
TeraStation 7120 TS-2RZS & TS-2RZH	Included	3YNBD10	5YNBD10	3YKYD10	5YKYD10
TeraStation 51210RH (4-drive)	Included	3YNBD20	5YNBD20	3YKYD20	5YKYD20
TeraStation 51210RH (12-drive)	Included	3YNBD10	5YNBD10	3YKYD10	5YKYD10
TeraStation StorageCraft Recovery Center	Included	3YNBD20	5YNBD20	3YKYD20	5YKYD20
DriveStation Ultra HD-HN	Included	3YNBD20	5YNBD20	3YKYD20	5YKYD20
DriveStation Ultra HD-DH	Included	3YNBD10	5YNBD10	3YKYD10	5YKYD10

©2016 BUFFALO INC. All rights reserved. BUFFALO and BUFFALO logo are either trademarks or registered trademarks of MELCO HOLDINGS INC. TeraStation is a trademark of BUFFALO INC. Microsoft Windows, Windows Vista and Windows logo are either registered trademarks or trademarks of Microsoft Corporation in the United States and/or other countries. Mac OS is a trademark of Apple Inc., registered in the U.S. and other countries. The names and logos of other companies mentioned herein belong to their respective owners.